

GUARANTEES

FISCHER – the bicycle brand® grants you, besides the warranty required by law that are not affected hereby, an additional **MANUFACTURER'S GUARANTEE**:

GENERAL

MTS Group Inter-Union Technohandel GmbH, Carl-Benz-Strasse 2, 76761 Rülzheim grants you an 24-month guarantee for the battery and a 10-year guarantee for a frame break. For Brose and Bafang M200 models with an integrated BN 10 battery built in 2021 and later. MTS will grant a 3 year guarantee for the battery. Any age- and charge cycle-related degeneration of the battery, and thus the battery capacity, is excluded from the scope of the guarantee. Regardless of this warranty, you are entitled without restriction to your statutory rights according to Section 437 BGB (German Civil Code) – i.e. the right to rectification, withdrawal or reduction and compensation – are not affected by this manufacturer's guarantee.

DURATION OF THE GUARANTEE

The guarantee granted by MTS Group Inter-Union Technohandel GmbH concerns guarantees with a duration of 24 months for the battery and 10 years for a frame break. A guarantee of one year is applied to B-products, which can only be purchased in factory sales. The guarantee begins at the time of delivery of the good to you or a third party named by you, who is not the carrier.

GUARANTEE SCOPE

The guarantee applies in the event of manufacturing or material defects.

GUARANTEE TERMS AND CONDITIONS

This guarantee is granted exclusively to private individuals, who have bought the FISCHER e-bike themselves from FISCHER trade partners, who exclusively use it for intended, private use outside of competitions and register with us online within 6 weeks of the purchase date.* Evidence of an initial inspection must be provided. Please retain the purchase receipt for your records at least for the duration of the guarantee.

THE GUARANTEE EXCLUDES

Damages that are caused by technical modifications, improper repairs or defective maintenance according to the operating manual. Further detailed guarantee exceptions can be found in the operating manual. We are obliged to provide evidence with regard to the aforementioned exceptions.

APPLICABLE LAW

German law is applicable for claims arising from the guarantee.

GUARANTEE TERMS AND CONDITIONS (EXTRACT):

- Exclusively for private end consumers who have bought the FISCHER e-bike from a FISCHER-approved FISCHER trade partner (evidence in the form of a purchase receipt required)
- Only for intended use for private purposes; i.e. especially no use for competitions or renting
- Online registration within 6 weeks of the purchase date at www.fischer-fahrrad.de
- No guarantee for damages that are caused by technical modifications, improper repairs or defective maintenance. Information on proper maintenance can be found in the operating manual you received together with your FISCHER e-bike.
- In cases covered by warranty, we will replace or repair the defective part.
- The extensive guarantee conditions can be found at www.fischer-fahrrad-kundendienst.de
- The law of the Federal Republic of Germany applies.

* Registration is possible at www.fischer-fahrrad.de. In order to complete the form, your personal data as well as the data of your bicycle logbook (contained in the operating manual) and the purchase receipt are required.



FISCHER
Support

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